

Jan. 2024 CSCNETWORK SOAPP & SECURE GROUP



25-26 January
SAN JUAN, PR



Cadillac Services

Join us and discover the remarkable journey of Cadillac Services! Established in 1925 in the heart of Detroit, Michigan, this thriving company has extended its reach to the enchanting Caribbean. While operating an industrial laundry is already challenging, managing a plant on a picturesque island adds a whole new dimension of intrigue. As Puerto Rico's premier uniform and laundry service provider since 1966, Cadillac Services boasts an impressive processing capacity of over 1,000,000 pounds per week. Take advantage of this opportunity to delve into the fascinating world of Cadillac's unique processes and gain valuable insights into the art of their island-based operations offering uniforms, linens, and mats.

Leadership and Management - What's the Difference?

You will have the opportunity to hear from Mark Noon, a retired Air Force Officer and Executive Leadership Coach. This meeting is going to be unique - we have the opportunity to bring Service and Operations together in a space to discuss how best to unite your teams for your company's ultimate goals!

Mark will lead us through:

- Three things all employees want from their leaders - which happens to be the same things your customers want from you!
- The four key employee and leadership communication tools
- How culture works for, or AGAINST, the leader
- How to motivate, communicate, and delegate for the best results!

THE PRESENTER: MARK NOON



WEDNESDAY JANUARY 24th

6:00 PM - 8:00 PM Networking Social

THURSDAY JANUARY 25th

7:00 AM - 8:00 AM Breakfast - Salon del Mal

Group 1

8:10am - Depart for Cadillac Services

Group 2

8:00am - 12:00pm -

Mark Noon,
Leadership and Management
Seminar

8:30am - 11:00am - Introductions &
tour

11:00am - 11:30am - Plant debriefing
session

12:00pm-1:00pm - Group 1 arrives back to hotel. Lunch in Salon del Mal.

*Groups switch after lunch. Exact times to be provided.

6:00pm - 8:00pm - Dinner, Fago de Chao

FRIDAY JANUARY 26th

7:00 AM - 8:00 AM Breakfast - Salon del Mal

8:00 AM - 11:00 AM Best Idea & Critical Issues

ACCOMODATIONS

- Caribe Hilton
 - 1 C. San Gerónimo, San Juan, 00901, Puerto Rico
- CSC Room Rate: \$319
- Book by December 22nd
- There are a limited number of rooms pre & post meeting. Please register early.



ATTENTION:

- You must be a member of SOAPP or SECURE to attend, this meeting will not be eligible as your trial meeting.
- 1 attendee per company per group may attend. (ex. If your company is a member of SOAPP and SECURE then you may have 2 people at the meeting. If your company is a member of only SECURE you may have one person.)
- If you would like to bring more than one person please contact **registration@networkcsc.com**. You will be put on a list and if space is available you will be contacted based upon the order of inquiry.
- You do not need a passport for Puerto Rico.

